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Your Commission

Paul S. Coggin Commissioner

Stephen M. Feinstein Commissioner

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Inside Your Third

The Newsletter for Norwalk's Third District

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Upcoming Events:

- Commission Meetings: Monday July 18 and Monday August 15, 7:00 PM, 51 Van Zant Street.
- East Norwalk Library Children's Programs: Fridays, July 8, 15, 22 & 29, 11:00 AM to XX, 51 Van Zant St.
- Farmer's Market: Every Saturday, beginning June 4, Veteran's Park, East Norwalk, 10 AM to 2 PM.
- Summer Concerts: Sundays, July 10, 24, & 31, plus August 21. 3:00 PM, Calf Pasture Beach Band Mobile.

Thank you, David Brown. A little over a month ago, many in the District including employees of the Electrical Department, elected District officials and members of the public were informed by David L. Brown that he would be resigning as Commissioner. For at least the past decade, Mr. Brown has dedicated countless hours of time and talent to the betterment of our community and its people. The list of projects and achievements he spearheaded are too numerous to list here. What we can say, though, is that he approached his role by embracing openness and transparency for all District and Electrical Department matters, and settled for nothing less than continuous improvement and an ever-present respect for all of our customers both large and small. Due to David's personal efforts we have maintained the District's role in the community, and improved our Electrical Department even in the face of the challenges that lay before us in an increasingly complicated and costly power market.

Thank you, Commissioner Brown.



PLEASE SEE REVERSE FOR AN IMPORTANT ENERGY UPDATE

Required Regulatory and Policy Notice: Customers, please be advised that an explanation of the rights of customers under section 16-3-100 of the Regulations of the Department of Public Utility Control is available upon request at our office at Two Second Street between the hours of 8:00 AM and 4:30 PM, Monday thru Friday, or upon written request.

Energy Update

As you've seen in the news media as well as this newsletter, during the past several years there's been a flurry of regulatory and legislative activity at the State and Federal levels that has, and will continue to, directly affect us. We're also dealing with costly prices of fossil fuels, most notably crude holding strong at \$50 to \$60/barrel. The combination of these, at the same time, has kept us very busy to say the least.

The Commission and our General Manager want you to know that we're doing everything in our power to address these challenges, provide reliable power and to keep rates as low as possible. We are active in lobbying efforts, and continue to work with the ISO and our energy co-op to pursue and implement programs that will either generate income and/or reduce costs in some way. For example, the emergency generation project at Norden Park (designed to alleviate our demand during peak hours), the Rowan Street project in 2002 and the Load Shed project in cooperation with the City of Norwalk all help mitigate the market pressures we face, but unfortunately these projects are temporary. In addition, our efforts go only so far, given our location in the new special higher pricing zone in Southwestern Connecticut (recently established by Federal regulators and scheduled for implementation in XX? January, 2006), the physical constraints of East Norwalk and our need to purchase power on the open market.

As we continue to be subjected by market pressures, we are also anticipating a State legislative mandate to pursue additional programs, including mandates for renewable energy, conservation and load management. These programs will provide benefits in the long term, however they are not without cost. We are also being asked by Northeast Utilities and Connecticut Light & Power to help fund major improvements at the New Canaan Avenue substation, which will cost millions of dollars, but benefit primarily CL&P customers.

It's an exciting and challenging time, to say the least, and we'll continue to keep you appraised of these developments as they unfold, and share with you our efforts and progress in surmounting these challenges. The Electrical Department has been extremely competitive over the years, striving for world-class customer service and often providing power to our customers at rates that are 10% to 12% lower than what CL&P charges their customers just on the other side of town. All utilities, especially those in southwestern Connecticut, are facing extreme rate pressures that we are attempting to keep at bay as long as possible.

You might ask what you can do to help. In addition to keeping abreast of developments and being aware of the pressures we face, we ask the following:

- Conserve as much as possible, especially as we enter the warm summer months. Stop and think before turning items on, and remember to turn things off. Take advantage of natural light during long summer days but not at the expense of excessive heat gain. Utilize XX type power-saver bulbs.
- Avoid heavy demand during the peak hours of 12 noon to 8 PM. For example, run laundry machines and dryers after 8 PM or before 7 AM.

Regarding power supply for the 2005 summer, the American Public Power Association says in their May 16, 2005 newsletter, that although overall New England power supply is adequate, "concerns remain for Southwestern Connecticut." High demand during peak hours results in the most costly and unfavorable situation for the Electrical Department, not to mention overall Northeast grid reliability. In other words, the more we use at peak hours, the worse off we are.

Your help in conserving is critically important in maintaining reliable energy in East Norwalk and the region in general. If you'd like to learn more or have any questions, please call or email us. Thank you!

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